## Anticipate and advise

### **Training for professionals**





In order to develop the skills base of your teams, Sedgwick has opened up its specialist in-house training programmes to insurance companies, administrators, experts, students and others.

#### Accredited training body

Sedgwick is an accredited training body which offers a comprehensive program specially tailored to art objects and precious assets with a simple goal: to provide you with training of the first order which will upgrade the skills base of your staff and enhance productivity, both now and in the future.

### 20 training modules grouped into six domains

- Knowledge of the insurance sector
- Mechanical and electronic security systems
- Jewellery, gemstones
- Fraud detection and management
- Appraisal and valuation of decorative arts
- Customer relationship management, psychology and negotiation

#### **Experienced trainers**

The expert trainers at Sedgwick have an unparalleled level of excellence, with a combined total of over 10 years of experience in the fields of security, insurance, fine art, etc.

Training which meets your efficiency needs...

#### 20 fine art training modules

#### Knowledge of the insurance sector

- Theft and the law
- Theft and contracts
- Examination of guarantees
- Examination of documentary evidence
- Calculation techniques

#### Security systems

- Technical inspection of mechanical security systems
- Technical inspection of electronic security systems
- Managing the use of alarm systems, remote surveillance and security personnel

#### Jewellery, gemstones

- Jewellery 1 training
- Jewellery 2 training
- Technical appraisal of jewellery

#### Fraud

- Fraud
- Argos

#### **Decorative arts**

- History of the decorative arts
- Style and techniques of XVIII-century furniture making
- Understanding contemporary art
- Graphic art
- Ceramics
- Timepieces and watches

#### Training methodology

We analyse your training needs and we either suggest existing modules or we design specific modules for you.

If a number of companies are participating, the training sessions take place on our premises according to our annual schedule. For training within a single company, the sessions can take place on the dates which are the most convenient for you, on our premises or at one of your sites.

#### For all inquires, please contact:

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