



energy claims solutions



To meet the world's ever-increasing demand for energy, power generation methods continue to grow. Property loss claims in this industry include many factors that must be investigated, mitigated and handled proactively. Sedgwick has the specialized expertise necessary to manage these claims and provides consistent, high-quality customer service.

With many new or updated facilities and process changes, the issues surrounding property losses in the energy industry can be driven by many factors such as:

- The diverse range of complicated equipment and complex infrastructure
- Expensive machinery for companies to acquire and operate
- Extensive lead times for equipment repair and replacement
- Significant business interruption implications

We assist with many energy-related claims that are technically complex, requiring adjusters with expertise in engineering and industrial claim assessments. Our energy adjusters have handled a significant number of claims for independent power producers in Canada involving specialized equipment and a wide variety of sources or methods of generation that include renewables such as:

- Solar
- Tidal
- Geothermal
- Wind
- Hydro
- Biomass

Quality

Sedgwick ensures quality service for customers through specific processes that include a dedicated quality control team, extensive employee training, and a rigorous customer-based feedback and improvement cycle. We also maintain quality control oversight with established programs for measuring, monitoring and managing cycle time and performance standards.

Dedicated, talented colleagues

With our team's in-depth experience in this specialized field, we are able to help companies with the fundamental aspects of these claims as well as more complex matters inherent to the power generation industry. Our adjusters are knowledgeable in business income losses, and mining and raw material extraction.

Our team stands ready to support and resolve the challenges our customers face every day. Our extensive experience means we know how to manage even the most complex energy claims. Adjusters with the highest level of relevant experience are assigned to each account. We are committed to providing top-quality services and consistent communication to ensure the best possible experience for our customers.

Global solutions, local expertise

Sedgwick can help you centralize and simplify your global strategy in energy claims and beyond. With experts in 65 countries around the world and a full spectrum of services in casualty, property, marine, benefits and other lines, we have the reach and knowledge necessary to quickly respond to your needs.

Contact Sedgwick today to learn more about our energy claims solutions.

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