

# People Placement



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Our People Placement division provides skilled and qualified personnel for short, medium and long-term contracts in the insurance and financial industry.

## As part of the People Placement service, we:

- Take responsibility for the recruitment selection and placement process which takes away the cumbersome task of trawling through CV's
- Provide fully qualified personnel
- Directly undergo training and application of people required
- Manage all HR and operational related functions throughout the People Placement contract

## Sedgwick service offerings

### Loss adjusting services – Property

- Catastrophe response
- Commercial and personal lines
- Fraud
- Inspection and non-inspection services
- Large and complex claims
- Latent and structural defects
- Legacy run off case management
- Recoveries

### Loss adjusting services – Casualty/Motor

- Bay legal solicitors practice
- Catastrophic loss management
- Full handling liability claims
- Independent audit facility
- Investigation and report
- Litigated portfolio resolution
- Motor claims process management
- Property and casualty risk surveying

## Advantage of using People Placement

- Qualified trusted experience and knowledge in insurance/banking
- Understanding and evaluating people is at the heart of our business
- Save our clients valuable time and money
- Ease of accessibility to avail of this service to any of our clients
- Adaptable contract durations
- The calibre of our people is apparent through the continuous loyalty of our clients

## Private healthcare

- Business insight and market intelligence
- Customer care services for both our retail and corporate clients
- Full TPA suite
- Inbound and outbound campaign management
- Premium collection and invoicing services
- Renewals and retention management
- Retail and corporate sales and lead generation

## Professional services

- Administration
- Banking
- Consulting
- Customer service
- Insurance – Personal lines
- Sales – Outbound and inbound

## Successfully placement in areas of banking and insurance include:

- Business process outsourcing
- Business analysts and UAT
- Claims administration
- Complaints handling
- Customer retention programmes
- File collation
- Insurance sales: motor, home, travel, pet, health regulatory look back reviews
- Lead generation programmes
- Personal lines and commercial lines administration
- Regulatory special projects

## TPA services

- Account management
- Banking administration
- Bordereaux and account management information claims registration
- Claims handling and adjudication
- Claims management
- Client account administration
- Client reporting
- Payments

For more information, contact:

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## The Sedgwick difference

### Our philosophy

Sedgwick understands that employees who feel physically, financially and emotionally supported take pride in their work, interact effectively with peers and deliver quality service. We also understand the importance of our role in taking care of your employees so they are able to take care of your customers. To ensure that we deliver our own brand of global, value-based services, Sedgwick has developed and implemented our caring counts® philosophy.

Caring counts is the framework for every interaction between Sedgwick colleagues and our clients, their employees, claimants and customers. Regardless of the circumstances, whether we are optimizing a process, designing technology or conducting the daily business of case administration, we are mindful of the trust our clients place in us.

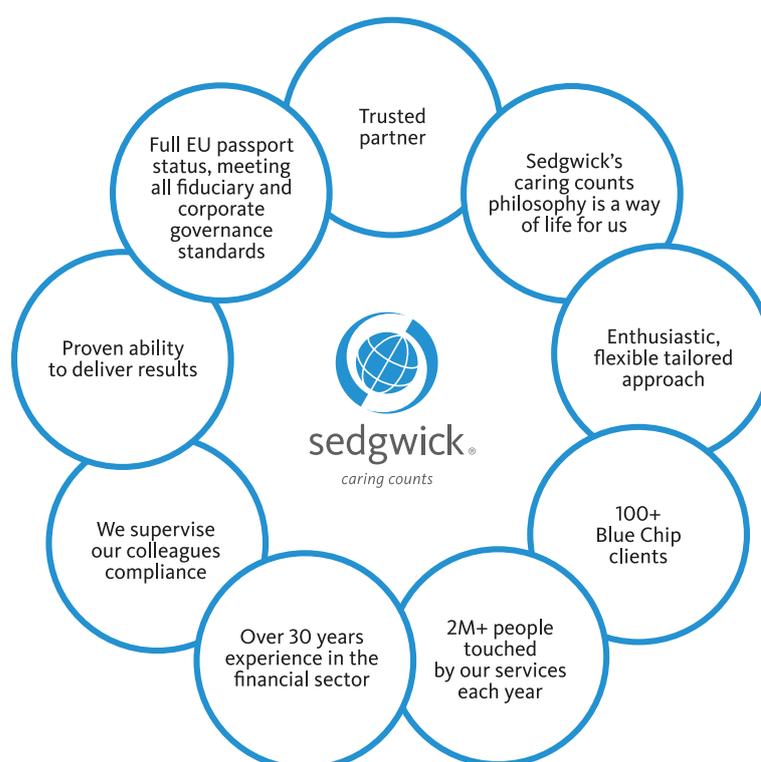
We take care of our people so that our people take care of your customers.



### Client endorsements

“I would strongly recommend Sedgwick to colleagues and other companies. My Placement Manager is excellent, available when needed, tireless in finding me the right people – often at short notice. The staff provided are well suited to our business, very capable, eager to learn and loyal to both Sedgwick and ourselves. Sedgwick regularly engage with their people to ensure they are happy in their assigned roles and to provide them with feedback. Doing business with Sedgwick is a pleasure.”

“We have found Sedgwick extremely professional and friendly to deal with, no ask is too big they respond speedily and efficiently. They have the ability to source experienced and highly skilled candidates which suit the needs of our business.”





Global solutions.  
Local expertise.