



marine claims services



Our expertise and range of marine professional services are available to the insurance market, the logistics industry, carriers and traders, the legal profession and P&I clubs.

Service overview

We are structured to ensure that we can place the right people in the right place, fast. No matter where the loss happens, we can coordinate the investigation and provide in-depth technical expertise.

Our global team of specialists also collaborates on the most efficient ways to handle cases. We offer expertise in key areas: cargo/catastrophe response; TPA and global accounts; hull and machinery; yachts and pleasure craft; liability; casualty; claims management and recoveries; project cargo and warranty surveys; salvage sales; supply chain risk management; specialist investigation; loss control programmes and marine fraud.

A global marine service 24/7

A loss could occur at anytime, anywhere in the world, so our global network of specialists, available 24/7, are well placed to handle any marine claim that occurs.

Range of expertise available

We can access additional specialists beyond marine experts, wherever and whenever it's needed, for example, an explosion whilst unloading a tanker, may also need a personal injury or environmental specialist.

Cargo

Our people specialise in everything cargo-related, from paper clips to chilled or frozen foodstuffs, liquid cargo, container casualties, marine fraud and advising on salvage sales.

Hull and machinery

Our dedicated experts bring their seagoing, engineering and shipbuilding experience to bear on behalf of insurers, owners and operators, providing nautical surveys on all types of vessels and floating structures and consulting on land-based equipment.

Marine liability

We regularly investigate and adjust liability claims across the full range of risks insured in the marine market. Our cargo and logistics expertise brings benefits both in terms of more effective loss mitigation as well as careful investigation of the cause of loss and the responsibility for it. Our clients include P&I clubs and fixed-premium insurers of freight-forwarders, truck-operators, warehouse-keepers, ports and terminals and marine trade businesses such as welders, fabricators and repairers.

Global marine app

- Quick access to our experts world-wide
- Create your own list of favourite experts
- Call and mail function
- Share contacts
- Available for smartphones and tablets; download from the App Store or Google Play