

Cyber & Technology

Major and complex loss



Technology and Communications form the backbone of society. This sector changes quickly both in evolution of the risk and regulation. Each company faces a variety of technology exposures from loss of key infrastructure to unauthorised access of systems.

The loss of telecommunications can also have a significant impact to the business and needs a 'fit for purpose' adjusting solution. With over a quarter of a century's experience in dealing with technology, communication and cyber claims we are well placed to deal with claims flowing from infrastructure through to failures of supporting digital systems. We also work with clients, brokers and insurers to develop the correct policy coverage in this fast evolving sector.

A global network of experts

Our dedicated team of worldwide multidisciplinary experts understand your technology & communication issues.

We can work with and as part of your team, to explore the reasons behind complex failures and offer solutions based on our experience.

We understand that the loss of equipment, communications or services will have a substantial impact on your business and have the background knowledge to assist with expedition of the issue at the earliest opportunity.

We are connected to the best third party resources the market has to offer. We know this because they constantly support us in our endeavours to bring current technology, telecommunications and cyber issues to the wider insurance market in the form of workshops, presentations and training seminars.

It is undeniable that digital technology has had a significant impact on our society.

Who could have foreseen the rise of the internet, the cloud and the significant distribution of mobile devices in such

a short timeframe. This technological revolution facilitates everything we do today, which makes doing business increasingly dependent on things not totally within your control.

Our adjusters are multi-disciplined, understand and have been trained to deal with complex technological issues that can arise within this challenging sector.

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Case Study

Evidencing our capabilities – Cyber claims

An important aim of our approach to digital and cyber risks is to demystify the subject and to support customers through a process of business disruption and loss, to recovery and conclusion.

We understand that Cyber is much broader than a network breach and it is essential that our Global Team of adjusters are aware of current developments in the evolving sector.

We respond quickly to new types of Cyber incidents and disseminate the latest techniques used by hackers and criminal to gain access to your data.

It doesn't matter if you suffer a denial of access in Dubai, a cryptovirus in Canada or a breach in Bermuda, our local adjusters can step into the breach and manage the supporting consultants needed to resolve your claim.

Our experience includes:

- Cyber Risks
- Semi-Conductors
- Nano- technology
- Telecommunications
- Research and Development
- Electronic Commerce
- Data Centres
- Digital Content
- Medical Equipment
- Infrastructure damage
- Mobile Communications
- 3D Fabrication
- Building information modelling
- Robotics
- Virtual Reality
- Defence
- Aerospace
- Media and Post production equipment
 - Satellite and Broadcast
 - Data Privacy

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