

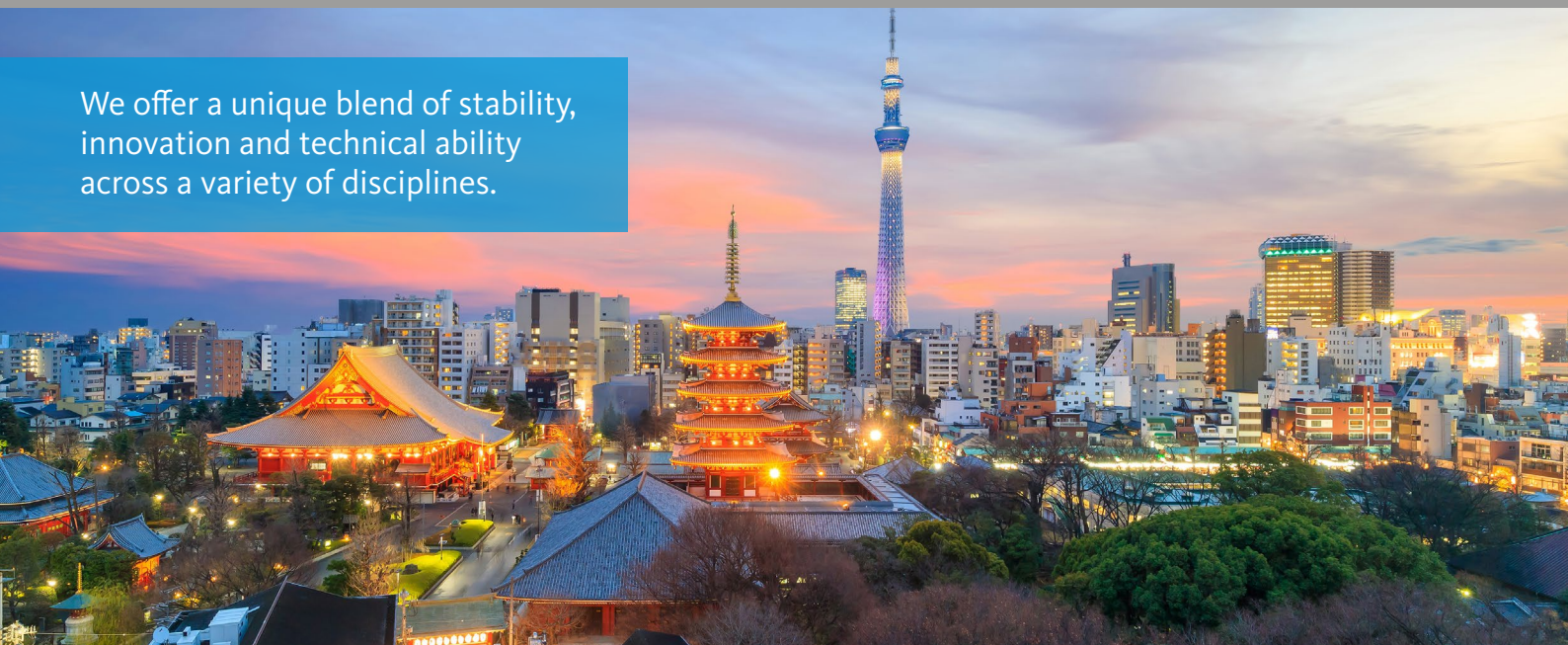


sedgwick®

Japan

We provide market leading loss adjusting and claims management services, backed by strong local knowledge and our global expertise.

We offer a unique blend of stability, innovation and technical ability across a variety of disciplines.



About us

Sedgwick is a global organisation, operating a fast, efficient, and consistent service from our operating platform of more than 27,000 employees across 65 countries.

We are the largest loss adjusting and risk management company in Asia. With 700 colleagues across the region - we have a multi-disciplined team of adjusters, engineers, forensic accountants and claims experts capable of handling all classes of insurance claims providing you with the most efficient service.

Our reputation is founded on delivering an excellent, flexible service 24 hours a day, 7 days a week.

Our structure allows staff to respond to losses quickly and efficiently, regardless of the circumstances – ensuring a consistent approach.

We use our knowledge and skills to protect your client's reputation and get them back to business as soon as possible.

Specialist practice groups

We recognise that the most sophisticated clients demand a high level of industry expertise from the team that is deployed following a loss.

These groups provide a structure for our experts to collaborate and pool their ideas, ensuring that major losses are managed by experts with skills relevant to the event.

Our specialist insurance and claims support includes:

- Catastrophe management
- Construction and engineering
- Environmental
- Forensic accounting
- Marine
- Mining and energy
- Power
- Product liability and recall
- Technology and cyber
- Third party administration

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Specialist services

We provide market leading loss adjusting and claims management services, backed by strong local knowledge and our global expertise.

MCL Global division

Our MCL Global team has the skills and experience to provide you with world class advice and a cost-effective, fair claims handling service. We will get your clients businesses up and running as soon as possible following a loss.

Sector experts – our expertise comes from constant exposure to your specific requirements. Our staff have managed claims in every sector of the economy.

Strategic locations – we have over 500 MCL Global experts strategically located around the world, ready to respond to your needs.

Proactive action – we take immediate and consistent action, to proactively mitigate losses and settle your claims quickly and cost effectively.

Forensic advisory services division

Our highly qualified team of certified accountants, valuation specialists and fraud examiners provide forensic accounting, economic loss quantification, financial analysis and valuation services to insurance, legal, corporate and public sector clients.

Our Asian team includes Mandarin, Dutch, Malay, German and Japanese language capability and has experience of complex financial matters across a diverse range of industries including:

- Construction
- Cyber and technology
- Financial services
- Mining and power
- Retail and property
- Transport and pharmaceutical

Our specialist insurance and claims support includes:

- Business interruption
- Stock loss quantification and valuation
- Fraud and employee liability
- Product liability and product recall
- Reinsurance and cover holder reviews

Third party administration (TPA) division

Our global, third party administration service provides claims management solutions across all classes of insurance to corporates, (re)insurers, brokers and managing agents.

Our services are available from 11 global hubs across 5 continents with over 1,000 dedicated staff.

Our proposition is built around four key features:

- A single point of access
- A tailored desktop service – allocating claims to loss adjusters where required
- Bespoke management Information
- Payments management to ensure your customers receive payments promptly

Stephen Hope

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Global solutions. Local expertise.