

# Building consulting services

When property damage occurs, the various steps involved in obtaining repair estimates and technical advice can be overwhelming. Having a partner managing the process can help control costs and improve the outcome. Sedgwick offers a wide range of specialized building consulting services to help insurance companies and customers every step of the way.

## Solutions to meet your needs

We have an undisputed reputation for excellence and our building consulting team works together to deliver the best outcomes for our clients. Our in-house consultants, engineers and quantity surveyors have experience working with architects, building contractors and fire investigators. We also offer the flexibility to work with our own panel or the client's preferred experts. Our team provides trusted, accurate replacement cost estimates, and serves as an independent resource during the investigation and rebuild phase.

We work with builders on our clients' behalf to eliminate waste and improve efficiency and profitability. Our qualified experts are trained in assessing each case on its individual merits, enabling them to truly understand each client's unique needs.

Our building consultants offer services across the U.S. and abroad. Being part of a larger team means the building professionals in our network can easily respond when and where they are needed.

## Technical excellence and experience – getting the balance right

Technical excellence is something we are passionate about. However, just delivering technical excellence often is not enough for a customer that is experiencing the trauma and disruption caused by a flooded or burnt property. That is why we make sure our experts have highly developed communication and problem-solving skills. This combination allows us to balance the priorities of each party involved based on our in-depth knowledge of the building's structure and the claims handling process. We provide reassurance, control and constant communication to all involved so they have confidence in our strategy to restore their property quickly and effectively.

Ensuring clear, timely communication between all parties is a critical part of every project. Only by working as a team can we get to the bottom of the issues and provide the support needed to manage each loss effectively for our clients.

## Thinking outside the box

As consultants, we need to see things from all sides while recommending what we believe is the best approach to effectively manage the repairs. This requires our team's insight and technical expertise in the decision-making process. For example, they may need to determine if incurring additional upfront costs will save money in the long run and help a customer return home quicker, or if a damaged commercial property can be reconfigured to maintain a basic level of operation while the repairs are completed. This is the level of engagement and experience that sets Sedgwick apart from the competition.



## Services and expertise

Our industry-leading team includes experienced building professionals who provide:

- Detailed cost estimates and assistance with reserve setting
- Production schedules when third party contractors are involved
- Assistance with competitive bids to make sure the right contractors are engaged at the right price
- Validation of construction costs or contractor quotes
- Interim advice on valuations
- Assistance with contractor selection
- Specialist advice on mechanical, electrical and civil engineering costs, risk management, value engineering, forensic quantum investigations and auditing
- Document management and tracking for the life of the claim
- Change order review oversight
- Roofing systems and replacement cost assessments

We also have expertise in the following areas:

- Financial reporting and cost control
- Mitigation bill review and negotiation
- Clerk of the works services
- Advanced imaging and documentation using 3D imaging and drone technology
- Construction schedule mitigation
- Appraisals
- Alternative dispute resolution for contracts and costs



## Complex water intrusion claims

Our team is at the forefront of managing the technical aspects of water claims. This includes innovative research to develop new ways for all parties to work together toward the best outcome for the claim.

## Non-insurance projects

We also complete a wide range of complex projects for private and public sector clients. Several of them have selected us to serve as their preferred surveyor globally. This makes their lives easier, as we can start working right away, avoiding the delays that often occur at the start of a project.

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To learn more about our building consulting services, contact:

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