

Marine Capability Australia

MCL Global division



Introducing the marine specialist practice group

Sedgwick's global network of marine experts can help navigate the choppy waters of international losses. A loss can occur at anytime, anywhere in the world, regardless of where it has been insured or where the insured party is located.

By its nature, the marine industry is challenging. Vessels, crew and cargo are exposed to a range of risks in port and on the high seas.



Many parties in multiple locations are involved in the supply chain, often with conflicting interests and the shipping and storage of goods is subject to complicated national and international rules and regulations.

Reservoir of resources

The marine specialist practice group (SPG) is one of the largest global practice groups. We're well placed to handle all manner of marine claim needs; from a single local Australian incident to fully serviced global accounts and catastrophe events. As part of a worldwide network, we access additional resources and expertise wherever and whenever they are needed – a loss that occurs due to an explosion whilst unloading a tanker at the terminal, for example, may not only need a marine specialist, but also a personal injury, business interruption or environmental specialist.

Our team is a centre of excellence for all things marine related, always collaborating about the most efficient ways to handle complex cases and sharing best practice and professional knowledge. Whoever you deal with, you will experience a high level of service and standards that are consistent across Australia and the world.

Ready where you need us

Sedgwick is the largest claims management and loss adjusting business in the world, with client relationships that have stood the test of time. Our Australian service offerings – Major & Complex Loss (MCL), Loss Adjusting, and Third Party Administration (TPA) – are each focused on delivering the right level of service by specialism or severity.

MCL is specifically aimed at delivering the finest technical skills, industry specific knowledge and best practices to respond to losses of significant size and complexity, backed-up by local expertise on the ground.

Against this backdrop, the marine specialist practice group provides a structure for our large, worldwide team of marine professionals. We fully understand the local laws, practices and customs of marine claims, allowing us to achieve the best outcome for you – fast.

Margot De Villiers
Head of Marine - Australia
Executive Marine Surveyor
Melbourne



M +61 449 902 088
E margot.devilliers@au.sedgwick.com

What we do

From local Australian operations to global accounts and high-end casualties, our marine practice is structured to make sure the right people are in the right place at the right time – fast.

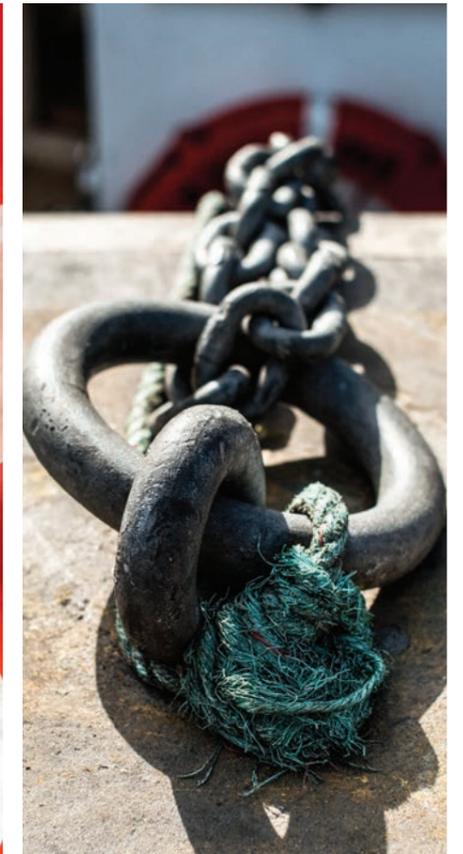
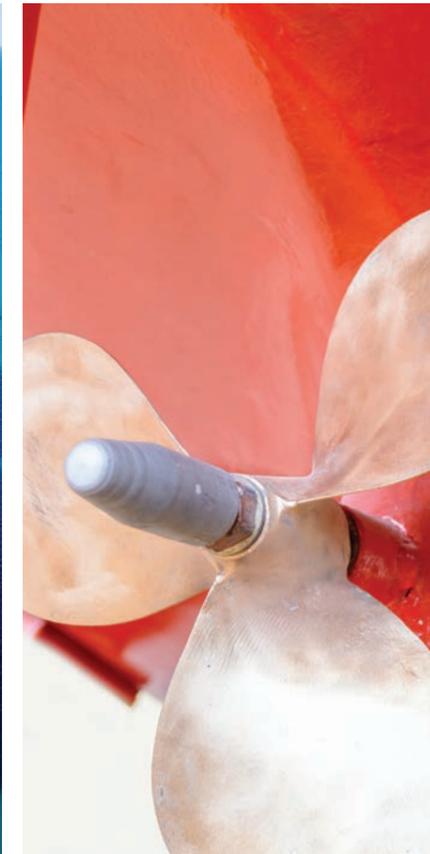
No matter where the loss is situated, we can coordinate the investigation, provide in-depth technical expertise or simply direct you to our local marine contact.

Our range of professional services are available to the insurance market, the logistics industry, carriers and traders, the legal profession and P&I clubs.

From within our local and global network, we provide additional resources, including engineering expertise, which is amongst the best in the world.

Specialist services

- Catastrophe response
- Claims management and recoveries
- Container casualties
- Cyber
- Global accounts
- Loss control programmes
- Marine fraud
- Project cargo and warranty surveys
- Salvage sales
- Specialist investigation
- Supply chain risk management
- TPA
- Warehouse inspections
- Yachts and pleasure craft



Cargo

At the heart of our practice, our people specialise in everything cargo-related, from paper clips to chilled or frozen foodstuffs, liquid cargo, container casualties, marine fraud and advising on salvage sales.

Hull & machinery

Our dedicated experts bring their seagoing, engineering and shipbuilding experience to bear on behalf of insurers, owners and operators, providing nautical surveys on all types of vessels and floating structures and consulting on land-based equipment.

Marine liability

We regularly investigate and adjust liability claims across the full range of risks insured in the marine markets. Our cargo and logistics expertise brings benefits both in terms of more effective loss mitigation, as well as careful investigation into the cause of loss and the responsibility for it. Our clients include P&I clubs and fixed-premium insurers of freight-forwarders, truck-operators, warehouse-keepers, ports and terminals, and marine trade businesses such as welders, fabricators and repairers.

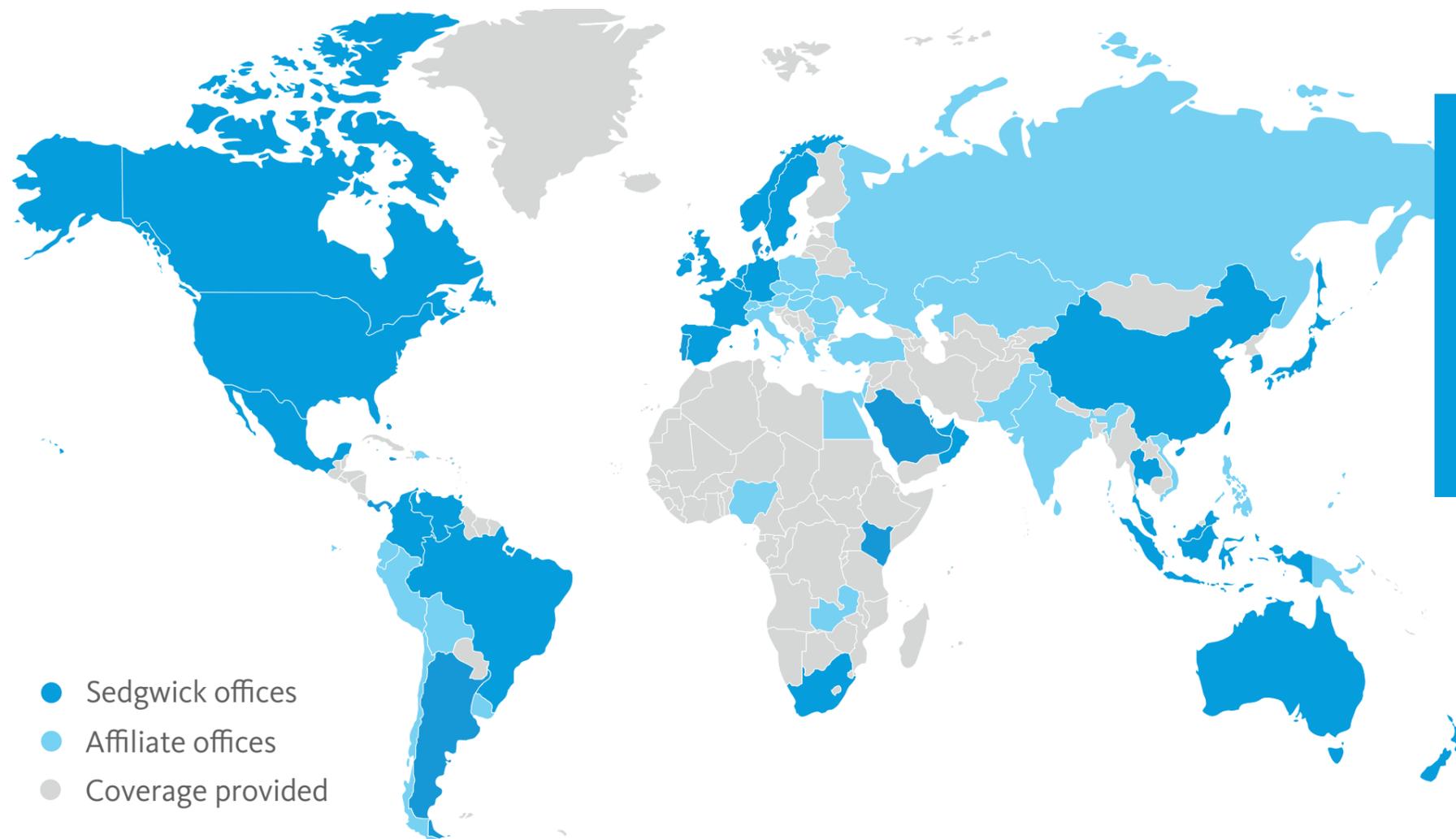
Your marine team

Appointing surveyors: Survey instructions can be sent directly to individual surveyors or to **marine@au.sedgwick.com**. On receipt of the appointment, the loss will be allocated to the most suitable surveyor based upon location and experience.

Count on Sedgwick around the world



We are a truly global organisation operating in excess of 65 countries, offering a fast, efficient and consistent service from our operating platform with more than 27,000 employees.



- Sedgwick offices
- Affiliate offices
- Coverage provided

Albania	Dominican Republic	Kuwait	Singapore
Argentina	Ecuador	Malaysia	Slovakia
Australia	Egypt	Mexico	South Africa
Austria	France	Netherlands	South Korea
Bahamas	Germany	New Zealand	Spain
Bahrain	Greece	Norway	Sweden
Belgium	Guam	Oman	Switzerland
Bolivia	Hong Kong	Pakistan	Taiwan
Brazil	Hungary	Panama	Thailand
Bulgaria	India	Papua New Guinea	Trinidad & Tobago
Canada	Indonesia	Peru	Turkey
Cayman Islands	Ireland	Philippines	Ukraine
Chile	Israel	Poland	United Arab Emirates
China	Italy	Portugal	United Kingdom
Colombia	Jamaica	Qatar	United States
Cyprus	Japan	Romania	Uruguay
Czech Republic	Kazakhstan	Russia	Venezuela
Denmark	Kenya	Saudi Arabia	Vietnam
			Zambia

TEAM LEAD

Margot De Villiers
 Head of Marine - Australia
 Executive Marine Surveyor
 Melbourne



M +61 449 902 088
 E margot.devilliers@au.sedgwick.com

Global solutions. Local expertise.

Get in touch

If you would like further information
on marine, please contact:

Margot De Villiers

Head of Marine - Australia
Executive Marine Surveyor
Melbourne



M +61 449 902 088

E margot.devilliers@au.sedgwick.com