



liability claims solutions



Our liability experts are solely dedicated to the investigation and management of liability-related claims arising in the UK and Ireland, and in overseas markets. We manage liability claims on behalf of UK underwriters, insurers, self-insured entities and overseas insurers.

Our liability loss adjusting solution includes:

- First response unit
- Investigation and report
- Full handling case management
- Measure quantum assessment
- Legal liability determination
- Pre-litigation and legal process

Our ethos

We have extensive experience handling complex liability claims including:

- Utilities
- Construction
- Railways
- Pharmaceuticals
- Retail
- Aerospace/electronics
- Automotive

Our expertise includes:

- Public liability
- Products liability and recall
- Professional indemnity
- Employers' liability
- Catastrophic property damage
- Environmental pollution
- Catastrophic and complex injury

Technical expertise

We are regularly involved in claims within complex, multi-layered, corporate insurance programmes with bespoke wordings. As well as demanding a mature and sophisticated approach to policy interpretation, the claims that are generated under these covers, often involving multiple parties, require sensitive handling that recognises the commercial interests of all stakeholders. We ensure that these interests are properly managed without compromising the technical aspects of the liability investigation.

Dispute resolution

Our investigations into causation and quantum are of the highest professional standards, recognising that every case we handle has the potential to be litigated. Whilst protecting the interests of our principals by providing a comprehensive investigation service, we also recognise that their interests, and those of their clients, are often best served by an early resolution of claims that would otherwise be costly to litigate.

Litigation support

Our practitioners are regularly employed by insurers and their legal advisers in providing technical support and advice on cases that are being prepared for litigation and/or mediation. Multi-disciplinary capability complex liability claims demand a range of expertise. We employ chartered surveyors, engineers and accountants all of whom have experience in providing technical support in their field on specific aspects of liability claims investigations, whether that be related to causation or quantum.