



## Self-service claims resources

Users can confirm return to work dates, securely interact with their claims professional, request a call from an assigned nurse, opt in to receive push technology communications, report new claims or intermittent absences, sign up for direct deposit, search for a medical provider specializing in occupational injuries in select states, securely upload claim or medical documents, information or images, view and complete medical authorization and medical history release forms, and much more.

- A user-friendly graphical interface
- A dashboard with claim notifications and a chronological activity stream
- Several configurable features
- A learning center with helpful information and workers' compensation explainer videos to guide users through the claims process; they are available in English, Spanish and English with subtitles

mySedgwick offers responsive design, which adapts to any device and offers full functionality on personal computers, tablets or smartphones.

My Dashboard • Preferences Logout

# Claim Overview

Please check out the helpful information below. Return often to see the most current updates!

I would like to... Select Claim...

Questions about how the claim process works? Visit the [Learning Center](#) for answers.

Claim Overview

**Here are the important facts that are being used to process your claim. If you feel any of the information below is not accurate, please use the Contact the Examiner feature to let us know.**

Your next payment will be sent on: 9/1/2017

See our helpful videos to learn more about the claims process

|                               |                             |   |
|-------------------------------|-----------------------------|---|
| Claim Number<br>1000101010101 | Claims Examiner<br>John Doe | Companion Claims<br>00000000000000,<br>00000000000000 |
| Employee ID<br>1001010        | Date of Injury<br>9/30/2017 | Claim Type<br>Workers' Compensation - IN              |
| Loss Date<br>09/30/2017       | Status<br>Open              |   |

You can set up direct deposit for your payment!

Future payments can be deposited directly into your bank account. You can self-enroll in this process by clicking here. The initial setup process can take up to 7-30 days before the checks will be deposited. Paper checks will continue until the enrollment process is complete.

Details

**Here are the important facts that are being used to process your claim. If you feel any of the information below is not accurate, please use the Contact the Examiner section below to let us know.**

|   |   |   |                         |
|---|---|---|-------------------------|
| First Day Off Work<br>1/1/2018          | Anticipated Return to Work Status<br>Normal | Anticipated Return to Work Date<br>1/1/2018 | Work Status<br>Off Work |
| Next Scheduled Payment Date<br>1/1/2018 |   |   |                         |

Payments

The Payments section provides a summary of the most recent payments made or scheduled on your claim within the past ninety (90) days. This includes gross payment information as well as all offsets and deductions known to Sedgwick. The default is set to view the benefit payments for time lost from work, to see medical payments, select the medical option. To export the list of payments below to a PDF or CSV document, select the format type, then select the EXPORT button.

Workers' Compensation - 00000000000000000000

☒ Indemnity Payments
 ☐ Medical Payments

| CHECK ISSUE DATE | PAYEE    | PAYMENT AMOUNT | FROM DATE | TO DATE  | PROVIDER NAME | AMOUNT BILLED | DATE PAID | SERVICE BEGIN DATE | SERVICE END DATE | PAYMENT METHOD |
|------------------|----------|----------------|-----------|----------|---------------|---------------|-----------|--------------------|------------------|----------------|
| 7/13/2017        | John Doe | \$50.00        | 8/1/2017  | 8/2/2017 |               |               |           |                    |                  | Check          |
| 7/13/2017        | John Doe | \$50.00        | 8/1/2017  | 8/2/2017 |               |               |           |                    |                  | Check          |



## Core capabilities:

- **Claim intake** – This feature offers users a fast, convenient claim reporting option. Intake is available for workers' compensation, disability, leave, property, and general and auto liability claims. It helps minimize the inconvenience of an unexpected incident, particularly after business hours.
- **Payment detail** – Whether we are cutting a check for workers' compensation or sending an advice to pay on short-term disability, employees can see when the payment is due to them and the authorized amount.
- **Reporting of data** – Employees and supervisors can report items like confirmation of a return to work date, intermittent absence days or general claim updates, which will automatically feed into our claims system.
- **Time tracking** – The system tracks all of the different work status episodes of an employee, regardless of the reason for their time away from work.
- **Managed care** – Designated users can access case management and medical bill review information, and request a call from an assigned nurse.
- **Absence calendar** – Employers can see all of an employee's absences in a calendar view, along with the reason for each absence and the status.
- **Leave balances** – Users can view all plans and policies that apply to an employee and the associated balances.

Sedgwick has been offering superior technology solutions for nearly 50 years and we are dedicated to providing advanced tools like mySedgwick to meet consumers' needs.

**Contact us today to learn more about mySedgwick.**

**800-625-6588**

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**[www.sedgwick.com](http://www.sedgwick.com)**