



sedgwick®

# MCL Property

Australia



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Major and complex property losses can have widespread effects. Our experience in the skillful management of these events can greatly limit this impact.

By working with all stakeholders, we mitigate the loss and return the business to normal operations as soon as possible.

This is achieved by early identification and resolution of critical issues and regular communication.

## Our capability

- Automotive
- Consumer products
- Education
- Financial
- Gaming
- Government
- Hospitality
- Industrial
- Infrastructure
- Manufacturing
- Rail
- Retail
- Transport

## Our approach

**The right team** – Our highly experienced multi-disciplined team has outstanding technical expertise and industry knowledge. Each of our property adjusters have more than 15 years' loss adjusting experience, enabling them to provide practical advice and real solutions to you and your clients.

**Responsiveness** – With the support of Sedgwick's regional and global network spanning 65 countries, we rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

**Managing costs** – We develop practical solutions with all stakeholders, that enable a business to safely resume operations quickly, while containing claims spend and costs.

**Proactive loss management** – Whatever the size of the loss, however complex the situation, our proactive and collaborative approach considers all parties involved with one common goal – the successful resolution of the claim in the shortest time frame possible.

**Client focus** – Our success is based on understanding our clients' needs and meeting them consistently and seamlessly.

**Integrity and trust** – These are essential elements of our relationships, giving our clients confidence that when they use Sedgwick they have the right team for the job.

For more information on how we can help, please contact:

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# MCL Global division



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## Catastrophe management

With a network of 40 branches throughout Australia and a global footprint spanning more than 65 countries, we have the size, depth of experience and capability to provide the human resources, logistical solutions and supporting systems for service excellence in any catastrophic environment.

## Construction and engineering

From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects through to the construction of iconic buildings around the world, our expert team has the strength and stability to become your independent expert on construction and engineering claims.

## Cyber

Our team of expert incident response managers bring together network of services to manage all elements of cyber claims. The speed of response is crucial and we have cyber teams on each content who will quickly identify cause, deploy mitigation strategies and bring in specialist IT and legal experts including our forensic accountants when necessary.

## Forensic accounting

Our highly qualified team of accountants, valuation specialists and fraud examiners specialise in business interruption and financial losses. Our experts develop claim resolution and settlement strategies that avoid disputes and reduce settlement times and costs.

## Liability

Our liability team provides solutions to a variety of customer and third-party issues. Our services range from brief factual enquiries and task assignments to full adjustments involving all types of liability claims, including complex professional indemnity or product liability matters.

## Marine

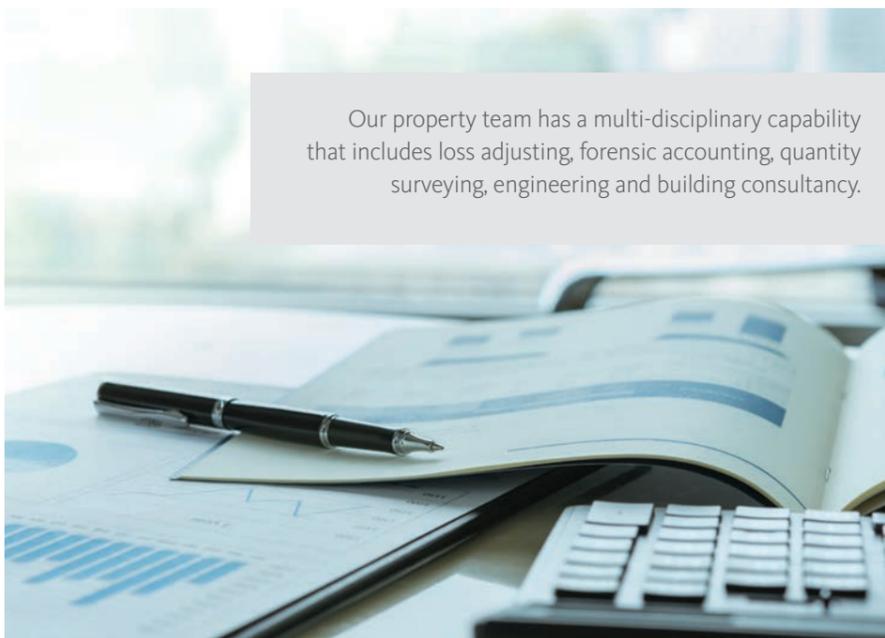
Our marine team provide specialist services in all marine related fields. By engaging only qualified and experienced seafarers and surveyors with years of "hands-on experience", our national network of marine specialists aim to provide the most capable marine claims and risk services.

## Mining and resources

For mining, energy and power claims, our team of technical loss adjusters, engineers, surveyors and forensic accountants is experienced in implementing solutions that assist with loss mitigation and ensure that production is safely and quickly resumed.

## Property

For major and complex property losses, we have Australia's most experienced chartered loss adjusters and industry recognised experts. Strategically located throughout Australia, our MCL experts provide a rapid response, assist in loss mitigation, identify critical issues and drive the recovery process.





Global solutions.  
Local expertise.