



sedgwick®

Japan



Global reach with local expertise

We provide market leading loss adjusting and claims management services, backed by strong local knowledge and our global expertise.

About us

Sedgwick is a global organisation, operating a fast, efficient, and consistent service from our operating platform of more than 21,000 employees across 65 countries.

Our reputation is founded upon delivering an excellent, flexible service 24 hours a day, 7 days a week.

Our structure allows staff to respond to losses quickly and efficiently, regardless of the circumstances -ensuring a consistent approach.

We use our knowledge and skills to protect your client's reputation and get them back into business as soon as possible

Specialist practice groups

We recognise that the most sophisticated clients demand a high level of industry expertise from the team that is deployed following a loss.

Our specialist insurance and claims support includes:

- Catastrophe management
- Construction and engineering
- Environmental
- Forensic accounting
- Marine
- Mining and energy
- Power
- Product liability and recall
- Technology and cyber
- Third party administration



We offer a unique blend of stability, innovation and technical ability across a variety of disciplines.

 65 countries

 900+ offices

 27,000 colleagues

Our specialist services

Our MCL Global team has the skills and experience to provide world class advice and a cost-effective, fair claims handling service.



MCL Global division

Our MCL Global team has the skills and experience to provide you with world class advice and a cost-effective, fair claims handling service. We will get your clients businesses up and running as soon as possible following a loss.

Sector experts –our expertise comes from constant exposure to your specific requirements. Our staff have managed claims in every sector of the economy.

Strategic locations –we have over 500 MCL Global experts strategically located around the world, ready to respond to your needs.

Proactive action –we take immediate and consistent action, to proactively mitigate losses and settle your claims quickly and cost effectively.

Third party administration (TPA) division

Our global, third party administration service provides claims management solutions across all classes of insurance to corporates, insurers, brokers and managing agents.

Our services are available from 11 global hubs across 5 continents with over 600 dedicated staff.

Our proposition is built around four key features:

- A single point of access
- A tailored desktop service –allocating claims to loss adjusters where required
- Bespoke Management Information
- Payments management to ensure your customers receive payments promptly

Forensic advisory services division

Our highly qualified team of certified accountants, valuation specialists and fraud examiners provide forensic accounting, economic loss quantification, financial analysis and valuation services to insurance, legal, corporate and public sector clients.

Our Asian team includes Mandarin, Dutch, Malay, German and Japanese language capability and has experience of complex financial matters across a diverse range of industries including:

- Construction
- Cyber and technology
- Financial services
- Mining and power
- Retail and property
- Transport and pharmaceutical

Our specialist insurance and claims support includes:

- Business interruption
- Stock loss quantification and valuation
- Fraud and employee liability
- Product liability and product recall
- Reinsurance and cover holder reviews

Global solutions. Local expertise.

Takeshi Nagao

Managing Director – Japan



D +81 3 6261 2525
M +81 90 3200 1616
E takeshi.nagao@jp.sedgwick.com

Yuichiro Yamada

Senior Loss Adjuster



D +81 3 6261 2525
M +81 80 6895 4533
E yuichiro.yamada@jp.sedgwick.com

Watanabe Nobutaka

Senior Loss Adjuster



D +81 3 6261 2525
M +81 80 7362 4736
E nobutaka.watanabe@jp.sedgwick.com

Takaaki Kosaka

Senior Loss Adjuster



D +81 3 6261 2525
M +81 80 9986 7203
E takaaki.kosaka@jp.sedgwick.com

Stephen Hope

Executive Director, Head of
MCL – Asia, Global practice
leader, mining and resources



D +65 6958 6998
M +65 9179 8189
E stephen.hope@global.sedgwick.com

Linda Sim

Head of Forensic
Advisory Services – Asia



D +65 6958 6967
M +65 9728 8880
E linda.sim@sg.sedgwick.com

Nicki Dunn

Head of TPA and Client
Services – Asia



D +65 6958 6988
M +65 9834 0019
E nicki.dunn@sg.sedgwick.com