



# catastrophe response



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Over the last few years, many of the catastrophes that have unfolded around the world have been truly devastating. Our colleagues have enormous experience supporting clients when these types of events occur.

There are few areas of our business where the strength and depth of our global resources can be more valuably applied to a client's challenges than in the field of catastrophe (CAT) adjusting services.

We have developed a robust CAT plan that will allow us to attend to our clients' needs wherever in the world they may be needed.

## Experience

Catastrophes come in many forms, both natural and man-made, and span the world over. Sedgwick colleagues have experience of a wide range of these events including:

- Earthquakes
- Floods
- Hailstorms
- Hurricanes
- Riots/civil unrest
- Third-party liability exposures
- Tornadoes
- Tsunamis
- Typhoons
- Volcanic eruptions
- Wildfires
- Windstorms

## Global spread

The global nature of the Sedgwick adjusting network means we are ideally placed to reinforce colleagues and individual territories when incidents occur. The sheer

breadth of capabilities held within the Sedgwick network gives us the ability to deploy catastrophe teams globally and immediately to support our clients.

### OUR CATASTROPHE RESPONSE AT-A-GLANCE

- SIGNIFICANT EXPERIENCE IN A WIDE RANGE OF CATASTROPHES GLOBALLY
- LOCAL PRESENCE IN 65 COUNTRIES AROUND THE WORLD
- WE COMBINE LOCAL KNOWLEDGE WITH GLOBAL RESOURCES TO PROVIDE SIGNIFICANT CATASTROPHE CAPACITY
- COORDINATING TEAM OF EXPERIENCED COLLEAGUES
- EXTENSIVE LIST OF CATASTROPHE-READY COLLEAGUES DRAWN FROM OUR GLOBAL NETWORK

## Local knowledge

There are few countries in the world that are immune to some form of catastrophe and in many global territories, we have colleagues living and working for clients within their local markets.

When an incident occurs, the connections that our local colleagues have are valuable in supporting their clients at their time of greatest need.

Our internal catastrophe response plans have been developed to expedite the deployment of further resources at the time of an incident to provide mutual support to our clients wherever in the world an incident takes place, reinforcing the commitment that Sedgwick brings to our valued clients everywhere.



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### Colleague support

Hundreds of our colleagues have experience participating in catastrophe teams. These teams need a wide variety of skills to effectively service the potential needs of our clients, with roles that go way beyond just loss adjusting.

A team typically will also require accountancy, surveying, management, administration and valuation experience and the current roster of colleagues available for deployment reflects this diverse need.

Catastrophe team participation is hard work, but it is extremely satisfying, giving those involved the ability to make a real difference to a community at a time of collective difficulty.

### The Sedgwick difference

As the largest loss adjusting and claims management business in the world, Sedgwick is ideally positioned to support both our local, regional and global clients following a catastrophic event.

The range of skills we can bring to bear is unparalleled in what will always be challenging and demanding environments.