



# Public entity claims solutions

*Public entities present unique claims handling challenges, requiring specialized adjusting and litigation management skills. At Sedgwick, our public entity claims teams focus on the specific needs of cities, counties, schools, special districts and pools. We structure programs to incorporate each client's claims philosophy and financial objectives, and we continually monitor and tailor our services as their needs evolve.*

## Dedicated claims units

Sedgwick provides a full range of claims management services through dedicated units, staffed with designated account managers and administrators. This approach allows our staff to become familiar with each client's employees and unique operations. Our claims professionals provide in-depth expertise in many areas including:

- Medical malpractice for hospitals
- Property (first- and third-party)
- General liability
- Auto liability and property damage
- Civil rights litigation
- Law enforcement liability
- Marine (wet and inland)
- Litigation management
- Employment practices liability

## Field adjusting and investigation

Our account managers draw from the largest roster of highly experienced claims adjusters in the country to conduct necessary on-site inspections and investigations. Our expert team manages all types of claims — small or large, simple or complex.

## Risk management information system

Sedgwick's proprietary, state-of-the-art claims management system combines experience-based decision making with domain-specific insurance knowledge. Our system allows clients real-time, internet-based access to review claim status, adjuster notes, and more. Features include an intuitive interface for claim and incident entry, data conversion/consolidation, financial management and litigation support.

## Litigation management

Sedgwick's strategy emphasizes early recognition of issues and objectives, partnerships with counsel and clients, and cost-effective resolutions. When a claim involves litigation, our primary objectives include maintaining quality representation and reducing overall litigation costs. We strategically design plans and case budgets to achieve results consistent with each client's business interests.

To learn more about our public entity claims solutions, contact:

**P.** 888.601.6228    **E.** [claimsintake@sedgwick.com](mailto:claimsintake@sedgwick.com)

*To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)*