Global solutions. Local expertise.

Capabilities by region



Global solutions. Local expertise.

Count on Sedgwick around the world

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business solutions. Our 27,000 colleagues, located in 65 countries, offer services designed to keep pace with the evolving needs of our clients and consumers. Millions of people and organizations count on Sedgwick each year when faced with unfamiliar situations that take them away from their normal course of work and life. We focus on mitigating and reducing risks and losses, keeping employees and organizations healthy and productive, protecting brand reputations and containing costs that can impact the bottom line.

Through a blend of our extensive owned operations and select, targeted local partnerships, Sedgwick's large-scale resources and on-the-ground response come together to ensure we are ready around the globe, able to move quickly to meet your needs. With a full spectrum of services, deep roots in a multitude of geographies and an approach tailored to unique regional customs and regulations, Sedgwick offers cost-effective solutions that allow you to centralize and simplify your global strategy.

There has never been a better time to partner with Sedgwick. We bring expanded resources, new opportunities and a fresh focus on what's next. For 50 years, Sedgwick has consistently developed innovative risk and benefits solutions that exceed clients' expectations. Today, we can meet the complex needs of more clients and take care of more individuals in more locations than ever before.

At Sedgwick, caring counts[®]. Taking care of people and organizations – from public and private employers, to insurers and their policyholders – is at the heart of everything we do. We provide the services and expertise you are looking for, wherever you are, when you need us most.

1



27,000

colleagues



99%

annual retention rate



900+

locations in 65 countries



78%

of the Fortune 100



\$25.8 billion

in annual claim payments



59%

of the Fortune 500



4.2 million

new claims handled annually



9,000+

clients



103+ million

claim data files



Count on Sedgwick for the right solutions



Global solutions

Auto/motor liability | Catastrophe response | Claims administration | Employers' liability | Engineering, fire and environmental services | Forensic accounting | General liability | Loss adjusting | Major and complex loss | Marine | Product liability/recall | Technology solutions

Emerging global solutions

Absence management and tracking | Building consulting | Customized client apps | Cyber and technology liability | Global claim intake portal | Repair, restoration and mitigation | Workplace injury management

Industry specialties

Agrochemical | Aviation | Construction | Education | Energy/renewable energy | Engineering | Environmental | Fine art and private clients | Healthcare | Hospitality | Lloyd's and London market | Manufacturing | Marine | Media and entertainment | Mining | Power | Public entity | Real estate | Retail and distribution | Technology | Transportation

3



Africa and the Middle East

Colleagues



162 colleagues support Africa and the Middle East

7 Kuwait | 6 Oman | 9 Qatar | 16 Saudi Arabia | 96 South Africa | 28 United Arab Emirates

Bahrain | Kuwait | Oman | Qatar | Saudi Arabia | United Arab Emirates

Property

CAT response

- Forensic accounting
- and advisory Loss adjusting

Marine

Specialty

- cargo, inland marine
- Ocean cargo, motor truck
 Third party administration

Israel | Kazakhstan | Kenya | Pakistan | Turkey | Zambia

Property

- CAT response
- Loss adjusting

South Africa

Property

- Building consulting
- CAT response
- Forensic accounting and advisory
- Forensic engineering, environmental and fire
- Loss adjusting

Casualty

- Auto/motor liability
- Employers' liability
- General liability
- Product liability/recall
- Professional liability and medical malpractice

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine



Americas

Colleagues



21,985 colleagues support the Americas

45 Argentina | 42 Brazil | 461 Canada | 16 Colombia | 37 Mexico | 3 Jamaica | 1 Panama |

2 Trinidad | 21,372 United States | 6 Venezuela

Argentina | Bahamas | Bolivia | Cayman Islands | Chile | Dominican Republic | Ecuador Jamaica | Panama | Peru | Trinidad | Uruguay

Property

CAT response

Loss adjusting

Casualty

Brazil | Colombia | Mexico | Venezuela

Property

- CAT response
- Forensic accounting and advisory
- Forensic engineering, environmental and fire
- Loss adjusting

Marine

- Hull and machinery • Product liability/recall
 - Loss control
 - Marine liability
 - Ocean cargo, motor truck cargo, inland marine

Canada

Property

- Building consulting
- CAT response
- Forensic accounting and advisory
- Forensic engineering, environmental and fire
- Loss adjusting
- Origin and cause investigations

Casualty

- Auto/motor liability
- General liability
- Employers' liability
- Professional liability and medical malpractice

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine

Specialty

Third party administration

United States

Property

- Building consulting
- CAT response
- Forensic accounting and advisory
- Forensic engineering, environmental and fire
- Loss adjusting
- Origin and cause investigations
- Pre-underwriting site inspections
- Repair, restoration and mitigation
- Valuation services

Casualty

- Affinity
- Auto/motor liability
- Consumer credit card, warranty
- Employers' liability
- General liability
- Loss prevention Managed care
- Product liability/recall
- Professional liability and medical malpractice
- Risk and premium audits
- Workers' compensation

- Accommodations
- Disability

Benefits

- Leave of absence
- Unemployment compensation
- Whole health

Marine

- Hull and machinery
- Loss control Marine liability
- Ocean cargo, motor truck cargo, inland marine

Specialty

- Cyber
- Third party administration
- Training



Asia-Pacific

Colleagues



1,243 colleagues support Asia-Pacific

596 Australia | 161 China | 65 Hong Kong | 58 Indonesia | 4 Japan | 13 Korea | 50 Malaysia | 207 New Zealand | 33 Singapore | 24 Taiwan | 32 Thailand

Australia

Property

- Building consulting
- CAT response
- Forensic accounting and advisory
- Loss adjusting
- Repair, restoration and mitigation

Casualty

- Auto/motor liability
- General liability
- Product liability/recall

Benefits

- Accident and health
- Travel

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine
- Project cargo/warranty

Specialty

- Cvber
- Third party administration

China

Property

- CAT response
- Forensic accounting and advisory
- Loss adjusting

Casualty

- Auto/motor liability
- Employers' liability
- General liability
- Loss prevention

Product liability/recall

• Professional liability and medical malpractice

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine

Guam | India | Pakistan | Papua New Guinea | Philippines | Vietnam

Property

- CAT response
- Loss adjusting

Hong Kong

Property

- CAT response
- Forensic accounting and advisory
- Loss adjusting

Casualty

- Auto/motor liability
- General liability
- Product liability/recall
- Professional liability and medical malpractice

Benefits

- Accident and health
- Travel

Marine

• Hull and machinery

Specialty

- Financial lines
- Third party administration

Indonesia | Thailand

Property

- Forensic accounting and advisory

- Building consulting
- CAT response
- Loss adjusting

Casualty

- Auto/motor liability
- Professional liability and medical malpractice

Benefits

Accident and health

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine

Japan

Property

- CAT response
- Forensic accounting and advisory
- Loss adjusting

Casualty

- General liability
- Product liability/recall

Benefits

Accident and health

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine

Korea

Property

- Building consulting
- CAT response
- Forensic accounting and advisory

Casualty Forensic engineering,

- environmental and fire Loss adjusting
- Auto/motor liability
 - General liability • Product liability/recall

Benefits

- Accident and health
- Travel

Malaysia

Property

 CAT response Forensic accounting

Building consulting

Forensic accounting

• Repair, restoration

and mitigation

and advisory

New Zealand

CAT response

and advisory

Loss adjusting

Property

Forensic engineering, environmental and fire

Loss adjusting

Casualty

- Auto/motor liability
- Product liability/recall • Professional liability and General liability medical malpractice

- Auto/motor liability
- Consumer credit card, warranty

Casualty

- Employers' liability
- General liability
- Product liability/recall Professional liability and
- medical malpractice Property liability

Benefits

- Accident and health
- Travel

Marine

- Hull and machinery
- Loss control
- Marine liability • Ocean cargo, motor truck
- cargo, inland marine Project cargo/warranty
- Stock throughput

Specialty

- Cyber
- Environmental
- Subrogation and recoveries • Third party administration

Singapore

- **Property**
- CAT response Forensic accounting and advisory
- Loss adjusting

Casualty

- Auto/motor liability
- General liability
- Product liability/recall Professional liability and medical malpractice

Benefits

- Accident and health
- Travel

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine

Specialty

• Third party administration

Taiwan

Property

- CAT response
- Forensic accounting and advisory
- Loss adjusting

Casualty

- Auto/motor liability
- General liability
- Product liability/recall Professional liability and medical malpractice

Benefits

- Accident and health
- Travel

Marine

- Hull and machinery Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine



Colleagues



3,755 colleagues support Europe

21 Belgium | 809 France | 50 Germany | 414 Ireland | 3 Italy | 356 Netherlands | 6 Norway | 50 Spain | 17 Sweden | 2,029 United Kingdom

Greece | Hungary | Czech Republic | Poland Cyprus Romania Russia | Slovakia | Switzerland | Ukraine

Property

- CAT response
- Loss adjusting

Austria

Property

- Building consulting
- Forensic accounting and advisory • CAT response
- Forensic engineering, environmental and fire
- Loss adjusting

Belgium | Luxembourg

Property

- CAT response
- Environmental
- Forensic accounting and advisory
- Loss adjusting

Casualty

- General liability
- Product liability/recall
- Property liability

Marine

Inland marine

Specialty

Third party administration

Denmark | Faroe Islands | Finland | Greenland | Iceland | Norway | Sweden

Property

- CAT response
- Environmental
- Forensic accounting and advisory
- Loss adjusting
- Repair, restoration and mitigation
- Valuation services

Casualty

- Auto/motor liability
- General liability
- Product liability/recall
- Workers' compensation

Benefits

- Accident and health
- Travel

Marine

- Hull and machinery
- Loss control
- Marine liability
- Ocean cargo, motor truck cargo, inland marine

Specialty

- Cyber
- Third party administration

France

Property

- Building consulting
- CAT response
- Forensic accounting and advisory
- Forensic engineering, environmental and fire
- Loss adjusting

Casualty

- General liability
- Product liability/recall
- Hull and machinery
- Loss control

Marine

Marine liability

Specialty

- Cyber
- Third party administration
- Training

Germany

Property

- CAT response
- Loss adjusting
- Origin and cause investigations

- Auto/motor liability
- card, warranty
- General liability
- Product liability/recall

Casualty

- Consumer credit
- Employers' liability
- Professional liability and medical malpractice
- Property liability

Benefits

Medical

Marine

Marine liability

Specialty

- Environmental
- Subrogation and recoveries
- Third party administration

Ireland

Property

- Building consulting
- CAT response Forensic accounting
- and advisory Loss adjusting

Casualty

- Auto/motor liability
- Product liability/recall
- Professional liability

Benefits

- Medical
- Travel

Marine

Marine

- Hull and machinery
- Loss control Marine liability
- Ocean cargo, motor truck cargo, inland marine

Specialty

- Outsource solutions sales, recruitment, customer services, document issuance
- Subrogation and recoveries
- Third party administration

Italy

Property

- CAT response
- Loss adjusting
- Hull and machinery Loss control
- Marine liability

cargo, inland marine

Specialty

Ocean cargo, motor truck
 Third party administration

Netherlands

Property

- CAT response
- Loss adjusting

Casualty

- General liability
- Product liability/recall Professional liability

Benefits

- Accident and health
- Medical
- Personal injury
- Travel

Casualty

Marine

- Hull and machinery
- Loss control
- Marine liability
- cargo, inland marine Project cargo/warranty

• Ocean cargo, motor truck

Specialty

- Cyber
- Environmental
- Outsource solutions customer services, auditing and investigations
- Subrogation and recoveries • Third party administration

Spain | Portugal

Property

- CAT response
- Environmental Loss adjusting

- - General liability Product liability/recall

Auto/motor liability

• Employers' liability

Marine

- Hull and machinery
- Loss control • Ocean cargo, motor truck

Specialty

Cyber Third party administration

Property

Building consulting

United Kingdom

- CAT response
- Forensic accounting and advisory
- Forensic engineering, environmental and fire
- Loss adjusting Origin and cause investigations
- Repair, restoration and mitigation

Casualty

- Auto/motor liability
- Employers' liability General liability
- Product liability/recall

Marine

- Hull and machinery
- Loss control
- Marine liability • Ocean cargo, motor truck cargo, inland marine

cargo, inland marine

Specialty

- Cyber
- Third party administration

