From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects, to the construction of iconic buildings around the world, our expert team has the strength and stability to become your independent expert on construction claims.

Our team of experienced, dedicated construction and liability adjusters and forensic accountants offers unparalleled technical expertise in construction claims. Our experts provide technical and complex loss adjusting services for insurers, captives, reinsurers and corporate clients.

Our team offers expertise in the following types of construction claims:
- Commercial property
- Construction liability
- Construction professional indemnity
- Contract works (property)
- Delay in start-up/advanced loss of profits

Our capability
- **Commercial property** – petrochemical, pharmaceutical, airports and stadia
- **Engineering** – water treatment and process plants
- **Infrastructure** – dams, tunnels, pipelines, public-private partnerships, roads, railways, bridges and ports
- **Machinery breakdown** – machinery, plant, boilers and pressure vessels
- **Mining, energy and power** – EPC (Engineering, Procurement and Construction) contracts, gas and wind turbines, desalination and power plants, gas and oil pipelines, long wall and open cut mining

Industry experience
Our team encompasses multi-disciplined experts with experience in a diverse range of industry sectors ensuring our customers benefit from our wider knowledge. Collectively, our team has experience working with:
- Bridges
- Building contractors
- Historic buildings
- Major roadways
- Oil refineries
- Property developers
- Tunnels and railways

Our approach
**The right team** – Each member of our expert team of technical loss adjusters, engineers, surveyors and liability specialists come from a diverse set of construction backgrounds enabling them to provide practical advice and industry leading solutions to you and your clients.

**Managing costs** – With our clients, their customers and technical staff, we develop practical solutions that enable businesses to safely resume operations quickly while containing claims spent and costs.

**Responsiveness** – With the support of Sedgwick’s regional and global network spanning 65 countries, we are able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

**Proactive loss management** – Whatever the circumstance of the loss, our proactive and collaborative approach considers all parties involved with one common goal – the successful resolution of the claim in the shortest time frame possible.

**Client focus** – Our success is based on understanding our clients’ needs and meeting them consistently and seamlessly.

**Integrity and trust** – These are essential elements of our relationships, giving our clients confidence that when they use Sedgwick they have the right team for the job.
For more information on how we can help, please contact:

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Alan is a qualified electrician, electrical engineer and loss adjuster, and has over 32 years' experience in both mechanical and electrical engineering disciplines.

Alan has extensive experience commanding high value claims including those arising from steel manufacturing, mining and quarrying, heavy industry engineering and manufacturing, power generation and distribution, agriculture and forestry engineering, potable water and waste water treatment plants, electrical engineering design and electrical installations inspections.

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Glen joined legacy Cunningham Lindsey in January 2015 as a senior adjuster specialising in engineering claims.

As a qualified mechanical engineer with more than 20 years' industry design/project experience, he has held service engineering and engineering design positions in related earthmoving and automotive disciplines.

Glen’s expertise includes problem solving, engineering failure mode analysis, critical thinking and robust design engineering.

Prior to joining legacy Cunningham Lindsey, Glen spent 14 years working for one of the world’s largest multi-national automotive organisations, and four years working for a leading multi-national machinery and engine manufacturer.

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John has extensive technical electro-mechanical engineering experience, having spent over 20 years working with the Royal Air Force and the Royal Navy acting as an aircraft maintenance engineer (avionics and mechanical).

His experience over this time includes working on a heavy maintenance unit and on search and rescue duties. Outside of the military, John has managed a drainage engineering team and worked as a field service technician.

In 2013, John immigrated to Australia where he began his career in loss adjusting specialising in technical engineering and machinery breakdown claims. He joined legacy Cunningham Lindsey’s Major and Complex Loss Engineering team in January 2015.
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Barry is a qualified electrician, electronic technician and loss adjuster, with over 45 years’ experience in the insurance industry and 10 years in the manufacturing industry.

He brings extensive expertise to technical electrical and mechanical engineering and machinery breakdown claims.

Barry has worked as a loss adjuster for over 15 years. His previous experience includes a role in engineering and contract works product manager with a major insurer.

He also spent 22 years working for a machinery insurance services business that provides engineering underwriting and claims expertise to many of Australia’s leading insurers, 11 years of which Barry held the position of Queensland State Manager.

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David is part of our Major and Complex Loss team and specialises in handling engineering assessments involving losses to machinery, electronic and electrical equipment. He is especially interested in claims relating to medical equipment, servers and computer-related peripherals.

Since 2007, he has worked with insurance adjusters and claims managers in Malaysia, Indonesia and Singapore, assessing claims for fire, lightning, machinery breakdown, water, flood and general accidents.

David is skilled in providing immediate loss mitigation advice and offering restoration options – especially following damage to machinery and equipment.
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John has over 46 years’ experience in the insurance industry, 19 years of which he specialised as a liability loss adjuster and risk control surveyor.

He spent 35 years with one of Australia’s leading insurers where he was involved in all facets of underwriting and claims management, including risk control.

John specialises in the adjustment of public and product liability claims involving various industry sectors including transport, infrastructure, manufacturing, food and motor mechanical claims involving repairers and mechanical engineers, including all types of vehicles from cars to prime movers and earth moving plant.

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Paul has 25 years’ loss adjusting experience, specialising in the management of major property, construction and business interruption claims in Australasia, the United Kingdom and South East Asia.

Paul previously worked in the Lloyds London market as a specialist claims adjuster, representing various syndicates where the Lloyds exposure exceeded US$10m.

Prior to joining the Major & Complex Loss team as an executive adjuster, Paul worked in the large loss division of a major Australian adjusting practice after immigrating to Queensland from London in 2008.

Joseph Ryan
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Joseph has 40 years’ loss adjusting experience, including extensive involvement in significant material damage and liability claims involving the coal industry. These include major fires, heavy machinery, contract works and underground mine collapses throughout rural and regional Queensland, Brisbane and in Papua, New Guinea.

He has been involved in the management of major and complex property losses in the commercial, energy, rail and heavy machinery industries.
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Andrew is a dual qualified civil engineer and chartered loss adjuster, with more than 32 years of adjusting experience handling significant losses in the United Kingdom and throughout Australia. Andrew has significant expertise with major property and liability losses in the rail, construction and infrastructure sectors. He is also currently the president of the Australian Insurance Law Association (AILA) NSW branch, as well as a past president and senior examiner of the Australasian Institute of Chartered Loss Adjusters (AICLA), and a co-author of the Institute’s textbook on construction risks adjusting.

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Martin has been involved in the adjustment of liability claims for over 20 years. Over this time, he has handled a wide spectrum of public and product liability and professional indemnity claims arising out of the construction industry. Recent major liability losses include a fire at a high-profile major Sydney redevelopment site, collapse of 21 lifts of scaffolding on a construction site and an uncontrolled discharge of material at an oil refinery. Martin has undertaken audit work for major insurers and solicitors, mentored liability handlers and has extensive experience with London market liability claims.

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Iain joined legacy Cunningham Lindsey in June 2017. He previously worked for a leading global insurance company as a major claims adjuster. With more than 22 years’ experience in the industry, Iain continues to handle significant complex claims in a diverse range of areas including property, energy, natural resources and construction.
Throughout his 18 years working as a loss adjuster, Darrin has handled a diverse range of liability claims specialising in personal injury claims of all descriptions and general property damage arising out of construction issues.

Prior to joining legacy Cunningham Lindsey, he worked as a claims officer and manager in the liability department of a large corporate insurer, predominately handling personal injury matters.

Darrin has also been a mandated loss adjuster for several major national construction and infrastructure organisations.

Phillip is a dual qualified loss adjuster and building construction manager. Upon completing tertiary education, he spent several years working in the building industry gaining hands-on experience.

With over 16 years’ loss adjusting experience, Phillip brings to his position a breadth of knowledge, specialising in building contract works, commercial property and machinery breakdown claims.

He also has extensive catastrophe experience throughout Australia.

Christopher is a dual qualified construction surveyor and loss adjuster. He has direct experience working on construction sites. Christopher was employed by the leading loss adjusting firm in Ireland for five years during which time he obtained a Diploma in Loss Adjusting.

In 2013, Chris moved to Australia and has gained extensive experience in managing major and complex losses, including; general property, construction, liability and business interruption claims, in addition to those arising from catastrophe events.
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Rajiv is a qualified mechanical engineer with a degree in law and has more than 12 years’ experience handling technical insurance claims.

His career includes five years of working for local and international loss adjusting companies in both Dehli, India and the Middle East where he worked with renowned international loss adjusting companies both in Saudi Arabia and Dubai, UAE.

Since his move to Australia in 2016, he has focused on machinery breakdown and cyber insurance claims and providing technical assistance to the Property and Liability team.

He has also undertaken risk inspection for both local and re-insurers for major projects during his tenure in Saudi Arabia. Properties included the Haj Terminal and NADEC.

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Werner has over 11 years’ industry experience, of which seven were spent as a dedicated specialist liability loss adjuster. His broad expertise and legal qualifications are reflected in his qualitative approach to liability loss adjusting.

His expertise includes third party property damage and personal injury, including numerous claims relating to construction, pollution and agricultural industries.

Werner’s regular involvement in personal injury claims means that he is well versed in liaising with lawyers, insurers and policyholders.
Our dedicated Major & Complex Loss (MCL) adjusters are sector experts who have successfully handled some of the world’s biggest and most complicated claims. Offering insurers, brokers and policyholders world-class advice, cost-effective and fair claims handling service, our MCL adjusters ensure business is back up and running as quickly as possible after a loss.

MCL Services

Property
For major and complex property losses, we have Australia’s most experienced chartered loss adjusters and industry-recognised experts. Strategically located throughout Australia, our MCL experts provide a rapid response, assist in loss mitigation, identify critical issues and drive the recovery process.

Liability
Our liability team provides solutions to a variety of customer and third-party issues. Our services range from brief factual enquiries and task assignments to full adjustments involving all types of liability claims, including complex professional indemnity or product liability matters.

Construction and engineering
From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects through to the construction of iconic buildings around the world; our expert team has the strength and stability to become your independent expert on construction and engineering claims.

Catastrophe management
With a network of 43 branches throughout Australia and a global footprint spanning more than 65 countries, we have the size, experience and capability to provide the human resources, logistical solutions and supporting systems for service excellence in any catastrophic environment.

Marine
Our marine team provide specialist services in all marine related fields. By engaging only qualified and experienced seafarers and surveyors with years of “hands-on experience”, our national network of marine specialists aim to provide the most capable marine claims and risk services.

Forensic accounting
Our highly qualified team of accountants, valuation specialists and fraud examiners specialise in business interruption and financial losses. Our experts develop claim resolution and settlement strategies that avoid disputes and reduce settlement times and costs.

Mining and resources
For mining, energy and power claims, our team of technical loss adjusters, engineers, surveyors and forensic accountants is experienced in implementing solutions that assist with loss mitigation and ensure that production is safely and quickly resumed.

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Global solutions. Local expertise.