From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects through to the construction of iconic buildings around the world; our expert team has the strength and stability to become your independent expert on construction claims.

Our team of experienced, dedicated construction and liability adjusters and forensic accountants offers unparalleled technical expertise in construction claims. Our experts provide technical and complex loss adjusting services for insurers, captives, reinsurers and corporate clients.

Our capability
From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects, through to the construction of iconic buildings around the world; our team has the strength and stability to become your independent expert on construction claims, including:

- Commercial property
- Construction liability
- Construction professional indemnity
- Contract works
- Delay in start-up/advanced loss of profits

Our dedicated construction adjusters, work closely with our liability adjusters and forensic accountants to provide unparalleled technical expertise for insurers, captives, reinsurers and corporate clients, including; building contractors, property developers and historic buildings.

Our capability includes:
- Commercial property
- Engineering and machinery breakdown – machinery, plant, boilers and pressure vessels
- Infrastructure – airports, stadia, dams, tunnels, major roads, railways, bridges and ports
- Long wall and open cut mining
- Mining, energy and power, EPC contracts, gas and wind turbines, oil refineries, power plants, gas and oil pipelines
- Petrochemical and pharmaceutical
- Water treatment, desalination and processing plants

Industry experience
Our team encompasses multi-disciplined experts with experience in a diverse range of industry sectors ensuring our customers benefit from our wider knowledge. Collectively, our team has experience working with:

- Bridges
- Building contractors
- Historic buildings
- Major roadways
- Oil refineries
- Property developers
- Tunnels and railways

Our approach
The right team – Each member of our expert team of technical loss adjusters, engineers, surveyors and liability specialists come from a diverse set of construction backgrounds enabling them to provide practical advice and industry leading solutions to you and your clients.

Managing costs – With our clients, their customers and technical staff, we develop practical solutions that enable businesses to safely resume operations quickly while containing claims spent and costs.

Responsiveness – With the support of Sedgwick’s regional and global network spanning 65 countries, we are able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

Proactive loss management – Whatever the circumstance of the loss, our proactive and collaborative approach considers all parties involved with one common goal – the successful resolution of the claim in the shortest time frame possible.

Client focus – Our success is based on understanding our clients’ needs, and meeting them consistently and seamlessly.

Integrity and trust – These are essential elements of our relationships, giving our clients confidence that when they use Sedgwick they have the right team for the job.
Our team offers expertise in the following types of construction claims:

- Commercial property
- Construction liability
- Construction professional indemnity
- Contract works (property)
- Delay in start up/advanced loss of profits

For more information on how we can help, please contact:

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Andrew is a dual qualified civil engineer and chartered loss adjuster, with more than 32 years of adjusting experience handling significant losses in the United Kingdom and throughout Australasia on a number of significant losses.

Andrew has significant expertise with major property and liability losses in the rail, construction and infrastructure sectors.

He is also currently the president of the Australian Insurance Law Association NSW branch, as well as a past president and senior examiner of the Australasian Institute of Chartered Loss Adjusters, as well as a co-author of the Institute’s textbook on construction risks adjusting.

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Iain joined legacy Cunningham Lindsey in June 2017. He previously worked for a leading global insurance company as a major claims adjuster.

With more than 22 years’ experience in the industry, Iain continues to handle significant complex claims in a diverse range of areas including property, energy, natural resources and construction.

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Ben is an executive adjuster with 14 years’ experience handling major and complex losses in Australia, New Zealand, the Pacific, South East Asia and the Middle East.

He continues to receive specific claim instructions around the world, owing to his unique experience in major industry sectors spanning four continents and thirteen countries.

Ben works predominantly in the power, energy, construction, engineering, mining, manufacturing, utilities and infrastructure sectors.
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Christopher is a dual qualified construction surveyor and loss adjuster with over 10 years’ experience in the quantification and assessment of commercial property and construction claims.

He has direct experience working on construction sites. Christopher was employed by the leading loss adjusting firm in Ireland for five years during which time he obtained a Diploma in Loss Adjusting.

In 2013, Chris moved to Australia and has gained extensive experience in managing major and complex losses, including; general property, construction, liability and business interruption claims, in addition to those arising from catastrophe events.

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Ashley joined legacy Cunningham Lindsey four years ago. Prior to that he worked for a larger insurer for 10 years, specialising in general liability claims, particularly in contract works claims for the last three years.

Stephen Hope
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Stephen is the head of mining, engineering, construction, energy and power division.

He is recognised internationally as an industry leading expert, regularly speaking at technical forums and industry conferences. He contributes thought leadership and has had numerous technical articles on loss management and business interruption published.

With more than 30 years’ adjusting experience, Stephen has worked on significant major and complex technical losses arising from the construction and mining industries throughout the world.
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Andrew joined legacy Cunningham Lindsey in the UK in 2012. Andrew gained significant mentorship and experience handling and assisting in large commercial property claims.

In 2016, Andrew relocated to Australia as a senior commercial loss adjuster with a portfolio of property and construction claims. Andrew has been involved in the catastrophe response for Cyclone Debbie in Queensland and Tasmanian Floods.

In late 2017, Andrew travelled to the British Virgin Islands to assist with a portfolio of claims incorporating multimillion-dollar losses following Hurricanes Jose and Maria.

Scott Tritton
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Scott is an executive adjuster with over 15 years’ experience. This includes assessment of large property losses in both metropolitan and regional areas.


Scott continues to maintain a strong market profile and has formed robust relationships with key claims staff and brokers over a range of insurers and agencies.

Dale Sweeney
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Dale has had 15 years’ experience as a machinist in the printing industry and over 20 years’ experience in the construction industry.

As a loss adjuster, Dale has completed the ANZIIF Diploma of Loss Adjusting while developing the confidence and ability to handle a wide range of domestic and commercial claims.

Dale has been involved in responses to many catastrophe events including Abattoir Fire, Victorian Bushfires and Cyclone Debbie.
Steve Cooke
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Steve has over 30 years' extensive loss adjusting experience which encompasses major and complex losses in South Africa, Jamaica, New Zealand and Australia.

Recognised as an expert and specialist in major construction and engineering losses, Steve is an executive and lead adjuster.

As a team leader, Steve has managed multiple disciplines in respect of catastrophic events and secured broker/insurer nominated appointments. Further nominations have extended to Metropolitan City Assets' portfolios including their infrastructures.

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Melanie joined legacy Cunningham Lindsey in 2010, having previously worked in the legal, consumer affairs and finance sectors.

Throughout her career, Melanie has had experience in a range of matters, with a specific focus in the construction sector, including construction, all risk, construction liability, product defect, property damage and personal injury claims.

Melanie specialises in the management and investigation of complex claims, in particular claims involving the application of contract works defects exclusions, complex professional indemnity matters, and public and products liability claims.

Melanie has handled numerous diverse and complex matters across a number of diverse industries, including the agricultural, mining, construction, transit, retail and hospitality sectors.

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Joseph has 40 years' loss adjusting experience, including extensive involvement in significant material damage and liability claims involving the coal industry. These include major fires, heavy machinery, contract works and underground mine collapses throughout rural and regional Queensland, Brisbane and in Papua, New Guinea.

He has been involved in the management of major and complex property losses in the commercial, energy, rail and heavy machinery industries.
Doug Garner  
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Doug has over 10 years’ industry experience and brings to his position at Sedgwick extensive marine surveying experience specialising in hull and pleasure craft. Before Sedgwick he spent four years at Pacific Claims Group. 

His marine expertise includes cargo, carriers liability, machinery and land based equipment surveys, commercial hull, logistical analysis and warehouse inspections and specialist investigations such as marine fraud and theft investigations. 

Doug is a certified insurance professional, a trade qualified motor mechanic and a spare parts interpreter.

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Doug has over 26 years of insurance claims experience. Over this time he has developed skills in various claim losses including domestic building and contents, stock, rural, strata, commercial and marine. 

Doug has extensive experience in the South East and Central Queensland areas as well as responding to catastrophes throughout Australia.

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Frank has 21 years’ experience in loss adjusting after commencing his career in Whyalla (country South Australia). 

Frank has several years of motor assessing experience along with extensive experience in rural farm claims having traversed a majority of South Australia. 

He has completed the Certificate in Financial Services (General Insurance) and is a member of ANZIIF. 

Frank has developed into the commercial field of loss adjusting having handled claims over all states of Australia. Frank has a concept of and completed business interruption claims across many sectors of business. 

Frank has widespread catastrophe knowledge having carried out loss adjusting throughout Australia and New Zealand.
Paul Hastings
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Paul has over 30 years’ experience as a Chartered Loss Adjuster, which includes working for legacy Cunningham Lindsey UK for 17 years.

Paul’s role with legacy Cunningham Lindsey UK culminated with him being the National Manager for Commercial Special Investigations, managing a team of over 30 staff who specialised in fraud investigations into suspicious commercial claims.

Paul has also practised as a commercial major loss adjuster, handling several claims in excess of A$1 million. He is part of the Sedgwick senior commercial property team and specialises in handling general commercial property claims, third-party property claims, along with factual investigations for insurers and solicitors.

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With 24 years’ experience in the insurance industry and 20 years’ as an adjuster, Bradley leads our Major and Complex Loss Property team in Western Australia. His experience includes the management of numerous national and international major and complex losses, including material damage and business interruption aspects.

Bradley also has extensive catastrophe experience across Australia, New Zealand, South Africa and the Caribbean.

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Wayne joined legacy Cunningham Lindsey in 1991 after 15 years working in the aviation industry. As a result, Wayne has extensive experience dealing with all aspects of piston and gas turbine power plants, airframe, hydraulic and mechanical systems.

A loss adjuster for the past 25 years, Wayne has expertise managing contract works, engineering and property claims including those involving mobile plant and equipment associated with mining, marine and complex losses falling under ISR and manuscript policy wordings.

He also handled claims involving power stations and associated plant, both from a contract works and ISR cover prospective.

He is also experienced in the transportation sector.
Our dedicated Major & Complex Loss (MCL) adjusters are sector experts who have successfully handled some of the world’s biggest and most complicated claims. Offering insurers, brokers and policyholders world-class advice, cost-effective and fair claims handling service, our MCL adjusters ensure business is back up and running as quickly as possible after a loss.

**MCL Services**

**Property**
For major and complex property losses, we have Australia’s most experienced chartered loss adjusters and industry-recognised experts. Strategically located throughout Australia, our MCL experts provide a rapid response, assist in loss mitigation, identify critical issues and drive the recovery process.

**Liability**
Our liability team provides solutions to a variety of customer and third-party issues. Our services range from brief factual enquiries and task assignments to full adjustments involving all types of liability claims, including complex professional indemnity or product liability matters.

**Construction and engineering**
From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects through to the construction of iconic buildings around the world; our expert team has the strength and stability to become your independent expert on construction and engineering claims.

**Catastrophe management**
With a network of 43 branches throughout Australia and a global footprint spanning more than 65 countries, we have the size, experience and capability to provide the human resources, logistical solutions and supporting systems for service excellence in any catastrophic environment.

**Marine**
Our marine team provide specialist services in all marine related fields. By engaging only qualified and experienced seafarers and surveyors with years of “hands-on experience”, our national network of marine specialists aim to provide the most capable marine claims and risk services.

**Forensic accounting**
Our highly qualified team of accountants, valuation specialists and fraud examiners specialise in business interruption and financial losses. Our experts develop claim resolution and settlement strategies that avoid disputes and reduce settlement times and costs.

**Mining and resources**
For mining, energy and power claims, our team of technical loss adjusters, engineers, surveyors and forensic accountants is experienced in implementing solutions that assist with loss mitigation and ensure that production is safely and quickly resumed.
Global solutions.
Local expertise.