Marine Capability Australia
MCL Global division
Introducing the marine specialist practice group

Sedgwick’s global network of marine experts can help navigate the choppy waters of international losses. A loss can occur at anytime, anywhere in the world, regardless of where it has been insured or where the insured party is located.
By its nature, the marine industry is challenging. Vessels, crew and cargo are exposed to a range of risks in port and on the high seas.

Many parties in multiple locations are involved in the supply chain, often with conflicting interests and the shipping and storage of goods is subject to complicated national and international rules and regulations.

Reservoir of resources

The marine specialist practice group (SPG) is one of the largest global practice groups. We’re well placed to handle all manner of marine claim needs; from a single local Australian incident to fully serviced global accounts and catastrophe events. As part of a worldwide network, we access additional resources and expertise wherever and whenever they are needed – a loss that occurs due to an explosion whilst unloading a tanker at the terminal, for example, may not only need a marine specialist, but also a personal injury, business interruption or environmental specialist.

Our team is a centre of excellence for all things marine related, always collaborating about the most efficient ways to handle complex cases and sharing best practice and professional knowledge. Whoever you deal with, you will experience a high level of service and standards that are consistent across Australia and the world.

Ready where you need us

Sedgwick is the largest claims management and loss adjusting business in the world, with client relationships that have stood the test of time. Our Australian service offerings – Major & Complex Loss (MCL), Loss Adjusting, and Third Party Administration (TPA) – are each focused on delivering the right level of service by specialism or severity.

MCL is specifically aimed at delivering the finest technical skills, industry specific knowledge and best practices to respond to losses of significant size and complexity, backed-up by local expertise on the ground.

Against this backdrop, the marine specialist practice group provides a structure for our large, worldwide team of marine professionals. We fully understand the local laws, practices and customs of marine claims, allowing us to achieve the best outcome for you – fast.

If you would like to assign a claim, get some advice or simply find out more about how we work, please contact me or any member of the team included in this brochure.

Gary Wilmot
National Marine Manager
M +61 417 588 479
E gary.wilmot@au.sedgwick.com
What we do

From local Australian operations to global accounts and high-end casualties, our marine practice is structured to make sure the right people are in the right place at the right time – fast.

Our range of professional services are available to the insurance market, the logistics industry, carriers and traders, the legal profession and P&I clubs.

From within our local and global network, we provide additional resources, including engineering expertise, which is amongst the best in the world.

### Specialist services

- Catastrophe response
- Claims management and recoveries
- Container casualties
- Cyber
- Global accounts
- Loss control programmes
- Marine fraud
- Project cargo and warranty surveys
- Salvage sales
- Specialist investigation
- Supply chain risk management
- TPA
- Warehouse inspections
- Yachts and pleasure craft
No matter where the loss is situated, we can coordinate the investigation, provide in-depth technical expertise or simply direct you to our local marine contact.

**Cargo**
At the heart of our practice, our people specialise in everything cargo-related, from paper clips to chilled or frozen foodstuffs, liquid cargo, container casualties, marine fraud and advising on salvage sales.

**Hull & machinery**
Our dedicated experts bring their seagoing, engineering and shipbuilding experience to bear on behalf of insurers, owners and operators, providing nautical surveys on all types of vessels and floating structures and consulting on land-based equipment.

**Marine liability**
We regularly investigate and adjust liability claims across the full range of risks insured in the marine markets. Our cargo and logistics expertise brings benefits both in terms of more effective loss mitigation, as well as careful investigation into the cause of loss and the responsibility for it. Our clients include P&I clubs and fixed-premium insurers of freight-forwarders, truck-operators, warehouse-keepers, ports and terminals, and marine trade businesses such as welders, fabricators and repairers.
Your marine team

Appointing surveyors:
Survey instructions can be sent directly to individual surveyors or to marine@au.sedgwick.com. On receipt of the appointment, the loss will be allocated to the most suitable surveyor based upon location and experience.

Team lead

Gary Wilmot  
National Marine Manager  
Perth  
M +61 417 588 479  
E gary.wilmot@au.sedgwick.com

New South Wales

Philip Rock  
Senior Marine Surveyor  
Sydney  
M +61 437 700 517  
E philip.rock@au.sedgwick.com

Queensland

Paul Stanyon  
Senior Marine Surveyor  
Brisbane  
M +61 413 420 181  
E paul.stanyon@au.sedgwick.com

Jason Hill  
Senior Marine Surveyor  
Sunshine Coast  
M +61 428 813 374  
E jason.hill@au.sedgwick.com

Victoria

Margot De Villiers  
Senior Marine Surveyor  
Melbourne  
M +61 449 902 088  
E margot.devilliers@au.sedgwick.com

Sean De Villiers  
Marine Surveyor  
Melbourne  
M +61 413 628 054  
E sean.devilliers@au.sedgwick.com

South Australia

David Buksinski  
Marine Surveyor  
Adelaide  
M +61 422 008 463  
E david.buksinski@au.sedgwick.com

Western Australia

Sarah Kimber  
Marine Surveyor  
Perth  
M +61 439 277 919  
E sarah.kimber@au.sedgwick.com

Tasmania

Gary Williamson  
Marine Surveyor  
Hobart  
M +61 409 749 037  
E gary.williamson@au.sedgwick.com
Count on Sedgwick around the world

We are a truly global organisation operating in excess of 65 countries, offering a fast, efficient and consistent service from our operating platform with more than 21,000 employees.
Global solutions.
Local expertise.

Get in touch
If you would like further information on marine, please contact:

Debra Kerr
National Relationship Manager
M +61 437 065 466
E debra.kerr@au.sedgwick.com

Mark Thompson
Head of MCL Global division
M +61 408 851 963
E mark.thompson@au.sedgwick.com

For more information, visit Sedgwick.com/au
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