

## NEWS FROM SEDGWICK



### **Sedgwick Institute established to heighten discussion of industry issues**

*Risk and benefits expert Chris Mandel appointed institute director*

**MEMPHIS, Tenn.**, Feb. 18, 2016 – As an extension of its commitment to delivering innovative business solutions, Sedgwick has established the Sedgwick Institute, an interdisciplinary community of thought leaders dedicated to elevating the dialogue around issues affecting the risk and benefits industry.



Under the aegis of the Sedgwick Institute, full- and part-time members will draw on their backgrounds in business, government and academia to conduct and publish scholarly research; develop forums for information-sharing; forge partnerships with industry entities; shape legislation affecting industry stakeholders; and drive innovation in the risk, insurance and benefit industry segments. The institute's work is intended to benefit Sedgwick clients, business partners and colleagues, as well as the recipients of services administered by Sedgwick, regulators and the general public.

Leading the Sedgwick Institute will be [Christopher Mandel](#), Sedgwick senior vice president of strategic solutions. A past recipient of *Business Insurance* magazine's Risk Manager of the Year designation, Mandel has more than 25 years of experience in insurance and corporate risk management, including previous leadership roles at USAA, Liberty Mutual, Marsh, Verizon, American National Red Cross and PepsiCo. He is regarded as a pioneer in the development of integrated risk management solutions and regularly shares his expertise through conference presentations, university scholar-in-residence programs and industry publications, including as a frequent "Risk Insider" contributor for *Risk and Insurance*.

"Our vision for the Sedgwick Institute is to serve as an incubator for the best and brightest minds so they can advance the conversations that affect all the players in our industry, including injured and ill members of the workforce, insurance carriers, employers, property owners, third-party claims administrators, lawmakers and medical providers," said Dave North, Sedgwick president and CEO. "Under the skilled direction of Chris Mandel, our institute thought leaders will work together to examine the complex challenges facing the various stakeholders in our space and design innovative solutions to advance positive outcomes for everyone."

#### **About Sedgwick**

Sedgwick Claims Management Services, Inc., is the leading global provider of technology-enabled claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting and other services to clients through the expertise of 13,000 colleagues in some 275 offices located in the U.S., Canada and the U.K. The company specializes in workers' compensation; disability, FMLA and other employee absence; managed care; general,

automobile and professional liability; property loss adjusting; warranty and credit card claims services; fraud and investigation; structured settlements; Medicare compliance solutions; and forensic investigations. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. Sedgwick's majority shareholder is KKR; Stone Point Capital LLC and other management investors are minority shareholders. For more, see [www.sedgwick.com](http://www.sedgwick.com).

**Sedgwick media contact**

Catherine Bennett, public relations director, 615.892.9361, [catherine.bennett@sedgwick.com](mailto:catherine.bennett@sedgwick.com)

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