Mining and Resources
MCL Global division
Our mining and resources specialist team has specific expertise in the management of losses for the mining, energy and power industries. In Australia, our specialist team includes technical loss adjusters, engineers, surveyors and forensic accountants with many years of expertise.

We are highly experienced in implementing solutions that assist with loss mitigation. Our priority is to work with all stakeholders throughout the claim process to ensure that production is safely resumed quickly.

Our clients can be confident that our team has the skills and experience to proactively manage any loss situation to minimise the risk of disputes arising, and agree settlement in as short a time frame as possible.

Our experience

- Deep and mixed mines
- Denial of access
- Electrical and communication systems
- Floods
- Hydroelectric
- Landslides
- Open cut
- Plant and machinery
- Ventilation

Our approach

**The right team** – Our expert team of technical loss adjusters, engineers, surveyors and forensic accountants has extensive experience, and is recognised internationally, enabling them to provide practical advice and industry-leading solutions for you and your clients.

**Managing costs** – With our clients, their customers and technical staff, we develop practical solutions that enable businesses to safely resume operations quickly while containing claims spend and costs.

**Responsiveness** – With the support of Sedgwick’s regional and global network spanning 65 countries, we are able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

**Proactive loss management** – Whatever the size of the loss, however complex the situation, our proactive and collaborative approach considers all parties involved with one common goal – the successful resolution of the claim in the shortest time frame possible.

**Client focus** – Our success is based on understanding our clients’ needs, and meeting them consistently and seamlessly.

**Integrity and trust** – These are essential elements of our relationships, giving our clients confidence that when they use Sedgwick they have the right team for the job.
Large scale, major losses within the mining industry are, by their very nature, intricate, dirty and challenging. Without strong leadership, these losses can, and frequently do, take on a life of their own. Our straight-talking mining team has the technical expertise to provide that leadership.

For more information on how we can help, please contact:

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Stephen heads Sedgwick’s global mining and resources practice. Recognised internationally as an industry leading expert, Stephen is a regular speaker at technical forums and industry conferences.

He contributes thought leadership and has had numerous technical articles on loss management and business interruption published. With more than 30 years’ adjusting experience, Stephen has worked on significant major and complex technical losses throughout the world.

Adopting a strategic loss management approach, Stephen now specialises in claims arising from the mining and resources sectors.

Iain McLennan
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Iain joined legacy Cunningham Lindsey in June 2017 as an executive adjuster, after three years as a major claims adjuster within a leading global insurance organisation.

Alongside his qualifications, Iain brings with him a wealth of experience, having worked in the insurance industry for over 22 years. He has spent much of his career focusing on major and complex losses – including “Delay In Start-Up” Claims.

Iain’s appointment with Sedgwick will see him involved in a diverse range of areas, including: property, energy, natural resources and construction.

Joseph Ryan
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An executive loss adjuster with more than 40 years’ loss adjusting experience, Joe has had extensive involvement in significant material damage and liability claims involving the coal industry. These include major fires, heavy machinery, contract works and underground mine collapses throughout rural and regional Queensland, Brisbane and Papua, New Guinea.

Joe has been involved in the management of major and complex property losses in the commercial, energy, rail and heavy machinery industries.
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Glen joined legacy Cunningham Lindsey in January 2015 as a senior adjuster specialising in engineering claims.

As a qualified mechanical engineer with more than 20 years' industry design/project experience, he has held service engineering and engineering design positions in related earthmoving and automotive disciplines.

Glen’s expertise includes problem solving, engineering failure mode analysis, critical thinking and robust design engineering.

Prior to joining legacy Cunningham Lindsey, Glen spent 14 years working for one of the world’s largest multi-national automotive organisations, and four years working for a leading multi-national machinery and engine manufacturer.

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Kimberley has specialised in forensic accounting for over 15 years and has extensive expertise in the quantification of economic damages for insurance and litigation purposes and major business interruption claims.

Kimberley has worked on investigative accounting assignments globally, quantifying damages involving the calculation of loss of profits and income and the preparation of expert reports for court, arbitration or mediation.

Kimberley specialises in the quantification of complex business interruption losses in the mining, power and manufacturing industries.

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Paul has more than 25 years of loss adjusting experience specialising in the management of major property, construction and business interruption claims in Australasia, the UK and South East Asia.

Paul previously worked in the Lloyds London market as a specialist claims adjuster, representing various syndicates where Lloyds exposure exceeded US$10m.

Prior to joining the Major and Complex Loss team as an executive adjuster, Paul worked in the large loss division of a major Australian adjusting practice having immigrated to Queensland from London in 2008.
Our dedicated Major & Complex Loss (MCL) adjusters are sector experts who have successfully handled some of the world’s biggest and most complicated claims. Offering insurers, brokers and policyholders world-class advice, cost-effective and fair claims handling service, our MCL adjusters ensure business is back up and running as quickly as possible after a loss.

**Property**
For major and complex property losses, we have Australia’s most experienced chartered loss adjusters and industry recognised experts. Strategically located throughout Australia, our MCL experts provide a rapid response, assist in loss mitigation, identify critical issues and drive the recovery process.

**Liability**
Our liability team provides solutions to a variety of customer and third-party issues. Our services range from brief factual enquiries and task assignments to full adjustments involving all types of liability claims, including complex professional indemnity or product liability matters.

**Construction and engineering**
From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects through to the construction of iconic buildings around the world; our expert team has the strength and stability to become your independent expert on construction and engineering claims.

**Catastrophe management**
With a network of 43 branches throughout Australia and a global footprint spanning more than 65 countries, we have the size, experience and capability to provide the human resources, logistical solutions and supporting systems for service excellence in any catastrophic environment.

**Marine**
Our marine team provide specialist services in all marine related fields. By engaging only qualified and experienced seafarers and surveyors with years of “hands-on experience”, our national network of marine specialists aim to provide the most capable marine claims and risk services.

**Forensic accounting**
Our highly qualified team of accountants, valuation specialists and fraud examiners specialise in business interruption and financial losses. Our experts develop claim resolution and settlement strategies that avoid disputes and reduce settlement times and costs.

**Mining and resources**
For mining, energy and power claims, our team of technical loss adjusters, engineers, surveyors and forensic accountants is experienced in implementing solutions that assist with loss mitigation and ensure that production is safely and quickly resumed.

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Global solutions.
Local expertise.